Rejected Article Appeals

Last Modified on 09/10/2015 4:22 pm PDT

Our rejection appeals policy is in place to help ensure our editorial process offers writers the most fair and consistent feedback possible.

**Before you submit a rejection appeal, ask yourself:**
- Does this article fulfill all guidelines?
- Is it publishable as it is?
- Does the article need any changes?

If the answer to these questions is no, **do not submit a rejection appeal**. Rejection appeals are intended for people who have really taken the time to write an outstanding article that most definitely can be published just as it is, without any alterations. If it does not meet the guidelines as-is, it is not eligible for appeal.

Please keep "Reason for Appeal" as succinct and thorough as possible. Be careful to not include any more information than is absolutely necessary. Be as clear and brief in your explanations as possible.

**Filing an Appeal**

When making your case, reference only studioD Guidelines, Style Guides or official forum posts. Please refrain from adding additional commentary about the studioD editorial process, the conduct of the copy editor or anything else not directly related to the rejection of the article in question.

The following concerns do not qualify for a rejection appeal:

- The copy editor did not mention the reason for rejection in the rewrite request.
- You only need to make some slight changes to make the article publishable.
- Your copy editor's decision is inconsistent with the decision of another copy editor in a similar matter.

A successfully appealed rejected article must:

- Completely fulfill all studioD Editorial Guidelines
- Be publishable as it is, without need for alterations

**Frequently asked questions**

Q: I have written hundreds of approved studioD articles in the past; why do I only get two credits?
A: We decided the best way to introduce this new system is to start everyone off at the same level with two credits. If you don't get a lot of rejections, your credits will add up fast
Q: What happens if I appeal a rejection and it doesn't get overturned?
A: You will lose the credit you used to appeal the rejection, and the rejection will show up as such on your scorecard.

Q: Why did you change the system? Before I could appeal any rejection I wanted to, so why the restriction now?
A: We're not really changing the rules for the system—we're just now able to enforce them. Before, we asked that you only appeal one rejection for every 20 articles, but if people ignored that request, we couldn't stop them because it was very hard to keep track of how many appeals were submitted by each person. This new system lets us keep track of the statistics, and people can't abuse the system because you need to earn credits to be able to submit appeals. Reviewing appeals is very time consuming for the editorial staff, so we needed a way to discourage the number of unfounded appeals.

Q: How will this benefit us writers?
A: By cutting down the number of unfounded appeals and moving the system out of our Help Desk inbox, we hope to speed up the review process. Both of these factors will decrease the time you have to wait to hear back from us regarding an appeal. Additionally, this new process makes it much easier for you to submit appeals and keep track of them.

Q: Will the rejected article disappear from my scorecard if the appeal is overturned?
A: The rejection will actually never show up on your scorecard until a final decision is made on it. If your article is rejected, it will not count as a rejection until seven days later, unless you appeal it. If you do appeal it, the rejection will not count unless we sustain the rejection.

Q: Can I still use the content of a rejected article for publication on another site?
A: Yes, any rejected articles are still yours. If you plan on appealing the rejection, we ask that you don't submit it elsewhere until a final decision has been made on it. If you don't plan on appealing it, you can republish it whenever you want.

Q: If my rejection is overturned, will it go through another CE for a final edit?
A: No, and that's why we can only overturn rejections where the article is publishable as is.

Q: Does this mean that old rejected articles will now disappear from my Work Desk?
A: No, not right away, but we are going to start working on that next. Hopefully you won't see old rejections on your Work Desk for much longer.

Q: What happens to the CE when a rejection is overturned?
A: We keep track of all the information regarding rejections for both CEs and writers. Should a CE have an unusually high number of overturned rejections, we will address that with them individually in their review. It's important to remember that CEs can make mistakes, just like writers. We don't contact writers who get rejections once sporadically because we know it can happen to anyone. It's when it becomes a pattern that we will step in and address the issue. The same applies for CEs.
Q: If I forget to appeal a rejection within the seven days, can I still email Help Desk like before?
A: No, we will no longer accept rejection appeals through Help Desk.

Q: Why are we only able to earn one rejection appeal credit for every 20 articles we get approved?
A: We based the accrual rate on the current average rejection rates across all writers. However, if your rejection is overturned, your rejection credit will be returned to you.